

## *Why Choose R&G Laboratories...*

***R&G Laboratories has an experienced, quality-oriented staff.*** Our state-of-the-art, full service, independent laboratory provides a wide range of tests on oil, grease, coolants, fuel, and transformer oil. We have recently invested considerable capital in the latest state-of-the-art technology available in the industry. Consequently, the majority of our instruments are less than 5 years old.

### ***R&G Laboratories Qualifications and Certifications...***

- **Operate under the 10-CFR-50 Appendix B Quality Control and Assurance Program.** This program is the same one that is used to build and operate nuclear power plants, which assures our customers receive accurate, dependable results on every report. On a regular basis we have audits performed by various nuclear clients.
- **We are ISO 9001 Certified**
- **We are one of only three labs in the country that maintain a radioactive materials license.**
- **Regularly take part in ASTM crosscheck programs to also ensure the quality of our results.** All of our procedures are traceable to ASTM or industry standards. Calibrations can be traced to NIST or industry standards.

***Our experienced laboratory staff has extensive education backgrounds.*** Unlike many laboratories, our entry-level laboratory technicians all have bachelor degrees in a scientific discipline.

- **Charles Boswell**, Technical Director of the lab, has over 17 years of experience working at in the oil analysis industry. He has bachelors and masters degrees from the University of South Florida.
- **James Choi**, Laboratory Supervisor, has over eight years of experience in oil analysis and has a bachelors degree in chemistry from the University of South Florida.
- **Cheryl Huff**, Sales and Marketing Coordinator, has over eleven years of experience in oil analysis.

***We take pride in providing world-class customer service to our clients.*** We continually work with our customers to solve the problems they are facing. We have the resources and knowledge to perform analysis that might not be in the package requested, but may be necessary to assist or find other solutions. We have had requests for analysis at all hours, including weekends and holidays, which we have accommodated. We provide our clients with quick, accurate, and concisely reported interpretation of data. Most results are available 24-48 hours from the time we receive samples.

*We continually strive to prove that we are "Providing Excellence in Lubricant Analysis."*



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