Complimentary Sample Instructions

R&G Labs will provide you with two complimentary wear particle analyses per plant. Many plants do not know what kind of information can be gathered by predictive oil analysis, others want to compare us to their current lab. We are confident that our quality and value will show, but the only way we can prove it to you is to show real results on your actual samples. Please follow these instructions to obtain your free analyses.

Pulling the sample:
Use a two ounce or larger bottle. Make sure it is new and clean. Pull a representative sample of the oil, preferably while the equipment is running or immediately after shutdown. Try to pull from the middle of a reservoir to get a representative sample. If pulling from a valve, clean it thoroughly and then let the oil run for a moment before collecting the sample.

*If you want R&G Laboratories to supply a bottle and a mailer, please call us and we will send you one at no charge.*

Identifying the sample:
Fill out the following label thoroughly and apply the label to your bottle. Please fill out the information on the reverse side of this sheet and send it along with the sample. Make sure to include the lube type and grade, the size of the reservoir and the type of equipment the sample is from. All of these factors greatly impact the recommendations we make based on the raw data from the analysis.

<table>
<thead>
<tr>
<th>R&amp;G Laboratories – Complimentary Sample</th>
<th>R&amp;G Laboratories – Complimentary Sample</th>
</tr>
</thead>
<tbody>
<tr>
<td>Company</td>
<td>Company</td>
</tr>
<tr>
<td>Contact Name</td>
<td>Contact Name</td>
</tr>
<tr>
<td>Reservoir ID</td>
<td>Reservoir ID</td>
</tr>
<tr>
<td>Date:</td>
<td>Date:</td>
</tr>
<tr>
<td>Lube Type</td>
<td>Lube Type</td>
</tr>
</tbody>
</table>

Sending the sample:
Pack and box the samples, including either sorbent or some other material that will absorb oil in case of leakage during shipment. Your samples can be sent regular mail, UPS or through any other shipping company. Send the samples to:

R&G Laboratories
Complimentary Oil Analysis
217 Hobbs Street, Suite 105
Tampa, Florida 33619
Receiving your results:

Be sure to fill out the following information completely! We cannot get you the results if we do not have this basic information. Your results will be mailed to the address you specify below. Also, be sure to provide a phone number where you can be reached in case of a critical result.

Company Name: ______________________________________________________

Corporate Address: ______________________________________________________

Plant Identification: ______________________________________________________

Shipping Address: ______________________________________________________

Your Name: ______________________________________________________

Your Department Name: ______________________________________________________

Your Phone Number: ______________________________________________________

Your E-mail Address: ______________________________________________________

Your Fax Number: ______________________________________________________

Your Mailing Address: ______________________________________________________

Please Send Results Via (check one): ( ) Email ( ) Fax ( ) Mail

If you want to send more than two samples at this time, please call us at (813) 643-3513 for pricing information. If you have any other questions, please call at your convenience.